# Chapter 2 Application Layer

#### **Computer Networking**

A Top-Down Approach



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# App-layer protocol defines

- types of messages exchanged,
  - e.g., request, response
- message syntax:
  - what fields in messages
     & how fields are
     delineated
- message semantics
  - meaning of information in fields
- rules for when and how processes send & respond to messages

#### open protocols:

- defined in RFCs
- allows for interoperability
- ✤ e.g., HTTP, SMTP

proprietary protocols:

e.g., Skype

### What transport service does an app need?

#### data integrity

- some apps (e.g., file transfer, web transactions) require
   100% reliable data transfer
- other apps (e.g., audio) can tolerate some loss

#### timing

 some apps (e.g., Internet telephony, interactive games) require low delay to be "effective"

#### throughput

- some apps (e.g., multimedia) require minimum amount of throughput to be "effective"
- other apps ("elastic apps") make use of whatever throughput they get

#### security

encryption, data integrity,

### Internet transport protocols services

### TCP service:

- reliable transport between sending and receiving process
- flow control: sender won't overwhelm receiver
- congestion control: throttle sender when network overloaded
- does not provide: timing, minimum throughput guarantee, security
- connection-oriented: setup required between client and server processes

#### **UDP** service:

- unreliable data transfer between sending and receiving process
- does not provide: reliability, flow control, congestion control, timing, throughput guarantee, security, orconnection setup,
- <u>Q:</u> why bother? Why is there a UDP?

# Chapter 2: outline

- 2.1 principles of network applications
  - app architectures
  - app requirements
- 2.2 Web and HTTP
- 2.3 FTP
- 2.4 electronic mail
  - SMTP, POP3, IMAP
- 2.5 DNS

- 2.6 P2P applications
- 2.7 socket programming with UDP and TCP

# Web and HTTP

First, a review...

- web page consists of objects
- object can be HTML file, JPEG image, Java applet, audio file,...
- web page consists of base HTML-file which includes several referenced objects
- \* each object is addressable by a URL, e.g.,

www.someschool.edu/someDept/pic.gif

host name

path name

## **HTTP** overview

#### HTTP: hypertext transfer protocol

- Web's application layer protocol
- client/server model
  - client: browser that requests, receives, (using HTTP protocol) and "displays" Web objects
  - server: Web server sends (using HTTP protocol) objects in response to requests



# HTTP overview (continued)

#### uses TCP:

- client initiates TCP connection (creates socket) to server, port 80
- server accepts TCP connection from client
- HTTP messages

   (application-layer protocol messages) exchanged
   between browser (HTTP client) and Web server
   (HTTP server)
- TCP connection closed

### HTTP is "stateless"

 server maintains no information about past client requests

aside -

#### protocols that maintain "state" are complex!

- past history (state) must be maintained
- if server/client crashes, their views of "state" may be inconsistent, must be reconciled

# HTTP connections

#### non-persistent HTTP

- at most one object sent over TCP connection
  - connection then closed
- downloading multiple objects required multiple connections

### persistent HTTP

 multiple objects can be sent over single TCP connection between client, server

## Non-persistent HTTP

suppose user enters URL:

www.someSchool.edu/someDepartment/home.index

(contains text, references to 10 jpeg images)

- Ia. HTTP client initiates TCP connection to HTTP server (process) at www.someSchool.edu on port 80
- 2. HTTP client sends HTTP request message (containing URL) into TCP connection socket. Message indicates that client wants object someDepartment/home.index

time

b. HTTP server at host
www.someSchool.edu waiting for TCP connection at port 80. "accepts" connection, notifying client

 3. HTTP server receives request message, forms response message containing requested object, and sends message into its socket

## Non-persistent HTTP (cont.)



4. HTTP server closes TCP connection.

 HTTP client receives response message containing html file, displays html. Parsing html file, finds 10 referenced jpeg objects

time

6. Steps 1-5 repeated for each of 10 jpeg objects

## Non-persistent HTTP: response time

RTT (definition): time for a small packet to travel from client to server and back

#### HTTP response time:

- one RTT to initiate TCP connection
- one RTT for HTTP request and first few bytes of HTTP response to return
- file transmission time
- non-persistent HTTP response time =

2RTT+ file transmission time



### Persistent HTTP

#### non-persistent HTTP issues:

- requires 2 RTTs per object
- OS overhead for each TCP connection
- browsers often open parallel TCP connections to fetch referenced objects

### persistent HTTP:

- server leaves connection open after sending response
- subsequent HTTP messages between same client/server sent over open connection
- client sends requests as soon as it encounters a referenced object
- as little as one RTT for all the referenced objects

## HTTP request message

- two types of HTTP messages: request, response
- HTTP request message:
  - ASCII (human-readable format)

```
carriage return character
                                                   line-feed character
request line
(GET, POST,
                     GET /index.html HTTP/1.1\r\n
                     Host: www-net.cs.umass.edu\r\n
HEAD commands)
                     User-Agent: Firefox/3.6.10\r\n
                     Accept: text/html,application/xhtml+xml\r\n
            header
                     Accept-Language: en-us, en; q=0.5r/n
              lines
                     Accept-Encoding: gzip,deflate\r\n
                     Accept-Charset: ISO-8859-1, utf-8; q=0.7\r\n
                     Keep-Alive: 115\r\n
carriage return,
                     Connection: keep-alive\r\n
line feed at start
                     r n
of line indicates
end of header lines
```

## HTTP request message: general format



# Uploading form input

### POST method:

- web page often includes form input
- input is uploaded to server in entity body

### URL method:

- uses GET method
- input is uploaded in URL field of request line:

www.somesite.com/animalsearch?monkeys&banana

# Method types

### HTTP/I.0:

- GET
- POST
- HEAD
  - asks server to leave requested object out of response

### HTTP/I.I:

- ✤ GET, POST, HEAD
- PUT
  - uploads file in entity body to path specified in URL field
- DELETE
  - deletes file specified in the URL field

## HTTP response message



## HTTP response status codes

- status code appears in 1st line in server-toclient response message.
- some sample codes:

200 OK

- request succeeded, requested object later in this msg
- 301 Moved Permanently
  - requested object moved, new location specified later in this msg (Location:)
- 400 Bad Request
  - request msg not understood by server
- 404 Not Found
  - requested document not found on this server
- 505 HTTP Version Not Supported

## Trying out HTTP (client side) for yourself

I. Telnet to your favorite Web server:

telnet cis.poly.edu 80

opens TCP connection to port 80 (default HTTP server port) at cis.poly.edu. anything typed in sent to port 80 at cis.poly.edu

2. type in a GET HTTP request:

GET /~ross/ HTTP/1.1 Host: cis.poly.edu by typing this in (hit carriage return twice), you send this minimal (but complete) GET request to HTTP server

3. look at response message sent by HTTP server!

(or use Wireshark to look at captured HTTP request/response)

## User-server state: cookies

many Web sites use cookies

#### four components:

- I) cookie header line of HTTP response message
- 2) cookie header line in next HTTP *request* message
- 3) cookie file kept on user's host, managed by user's browser
- 4) back-end database at Web site

#### example:

- Susan always access Internet from PC
- visits specific e-commerce site for first time
- when initial HTTP requests arrives at site, site creates:
  - unique ID
  - entry in backend database for ID



# Cookies (continued)

# what cookies can be used for:

- authorization
- shopping carts
- recommendations
- user session state (Web e-mail)

### how to keep "state":

- protocol endpoints: maintain state at sender/receiver over multiple transactions
- cookies: http messages carry state

## cookies and privacy:

- cookies permit sites to learn a lot about you
- you may supply name and e-mail to sites

## Web caches (proxy server)

goal: satisfy client request without involving origin server

- user sets browser: Web accesses via cache
- browser sends all HTTP requests to cache
  - object in cache: cache returns object
  - else cache requests object from origin server, then returns object to client



# More about Web caching

- cache acts as both client and server
  - server for original requesting client
  - client to origin server
- typically cache is installed by ISP (university, company, residential ISP)

### why Web caching?

- reduce response time for client request
- reduce traffic on an institution's access link
- Internet dense with caches: enables "poor" content providers to effectively deliver content (so too does P2P file sharing)

## Caching example:

#### assumptions:

- avg object size: I00K bits
- avg request rate from browsers to origin servers: 15/sec
- avg data rate to browsers: I.50 Mbps
- RTT from institutional router to any origin server: 2 sec
- access link rate: I.54 Mbps

#### consequences:

\*

access link utilization = 99%

problem!

- total delay = Internet delay + access delay + LAN delay
  - = 2 sec + minutes + usecs



## Caching example: fatter access link

#### assumptions:

- avg object size: I00K bits
- avg request rate from browsers to origin servers: 15/sec
- avg data rate to browsers: I.50 Mbps
- RTT from institutional router to any origin server: 2 sec
- access link rate: I.54 Mbps
   I54 Mbps

#### consequences:

- access link utilization = 99% 9.9%
- total delay = Internet delay + access delay + LAN delay
  - = 2 sec + minutes + usecs msecs



*Cost:* increased access link speed (not cheap!)

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## Caching example: install local cache

#### assumptions:

- avg object size: I00K bits
- avg request rate from browsers to origin servers: 15/sec
- avg data rate to browsers: I.50 Mbps
- RTT from institutional router to any origin server: 2 sec
- access link rate: I.54 Mbps

#### consequences:

- access link utilization = ?
- total delay = ?

How to compute link utilization, delay?

Cost: web cache (cheap!)



## Caching example: install local cache

### Calculating access link utilization, delay with cache:

- suppose cache hit rate is 0.4
  - 40% requests satisfied at cache, 60% requests satisfied at origin
- access link utilization:
  - 60% of requests use access link
- data rate to browsers over access link
   = 0.6\*1.50 Mbps = .9 Mbps
  - utilization = 0.9/1.54 = .58
- \* total delay
  - = 0.6 \* (delay from origin servers) +0.4
     \* (delay when satisfied at cache)
  - = 0.6 (2.01) + 0.4 (~msecs)
  - = ~ 1.2 secs
  - less than with 154 Mbps link (and cheaper too!)



## **Conditional GET**

- Goal: don't send object if cache has up-to-date cached version
  - no object transmission delay
  - Iower link utilization
- cache: specify date of cached copy in HTTP request
   If-modified-since:
   <date>
- server: response contains no object if cached copy is up-to-date: HTTP/1.0 304 Not Modified



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# Web Caching and HTTPS

- Caching as a technique to reduce user (perceived) response time
- Who caches?
  - Origin server (database memory)
  - Gateway reverse proxy (shared cache)
  - Proxy (e.g., ISP share cache)
  - Browser (local to user)
- \* The S stands to TLS, successor of SSL
  - HTTP over TLS / HTTP over SSL
  - Application security layer guaranteeing privacy, integrity of communication between entities involved in communication
  - Application data are encrypted, middle-boxes can check who is involved in communication but cannot read the data

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# Potential Impact of HTTPS



Figure 2: SSL/TLS negotiation.

- Middle-boxes on the delivery chain cannot act on data anymore data is encrypted, transparent to the middle-boxes
- Before worrying, we first need to check how much S in HTTPs is out there?

# How much S in HTTPS



Figure 3. Evolution of HTTPS volume and flow shares over 2.5 years. Vertical lines show the transition to HTTPS for Facebook and YouTube

# How much S in HTTPS



Figure 4. Comparing HTTPS shares over three one-week periods in the Res-ISP dataset. Percentages in the bars highlight year-to-year growth.

# Quantifying the Impact of S



Figure 5: Webpage load time inflation for the Alexa top 500.

# Quantifying the Impact of S



Figure 7: Quantifying TLS handshake costs. Scatter plot of the TLS handshake duration with respect to server distance (left). TLS handshake duration CDF (right).

External RTT: TCP SYN - ACK response

1 Million distinct TLS flows present in the dataset

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# Quantifying the Impact of S



Figure 7: Quantifying TLS handshake costs. Scatter plot of the TLS handshake duration with respect to server distance (left). TLS handshake duration CDF (right).

External RTT: TCP SYN - ACK response

1 Million distinct TLS flows present in the dataset

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# Considerations

- HTTPS accounts for 50% of all HTTP connections and is no longer used solely for small objects, suggesting that the cost of deployment is justifiable and manageable for many services.
- The extra latency introduced by HTTPS is not negligible, especially in a world where one second could cost 1.6 billion in sales (Amazon case study)
- Most users are unlikely to notice significant jumps in data usage due to loss of compression, but ISPs stand to see a large increase in upstream traffic due to loss of caching
- From a user perspective browser-caching techniques and proactive content push to the edges are feasible
- From and operator (ISP, content provider) viewpoint this poses a burden
  - Sol#1: Secure only essential parts of the communication others through HTTP (privacy?)
  - Sol#2: Split proxy approach for not sensitive information (man-in-the-middle (Deep Packet Inspection)?)
  - This said: Youtube mobile version is on clear HTTP