

# Information Retrieval (Web Search)

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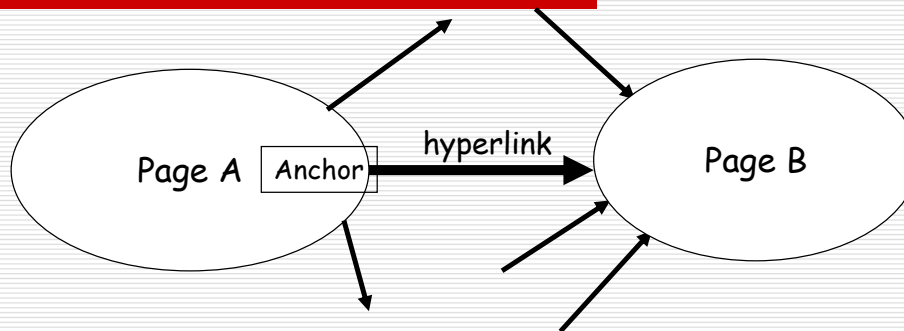
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## Web Search before Google

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- Web Search Engines (WSEs) of the first generation (up to 1998)
  - Identified relevance with **topic-relatedness**
  - Based on **keywords** inserted by web page creators (META tags)
  - **Preprocessing** (HTML tags removal, ...), the only difference with standard text search
- Problems
  - Web pages are **multimedia** items and their relevance determined by non-textual content
  - Many Web pages, often use **evocative** (as opposed to descriptive) language

# The Web as a Directed Graph



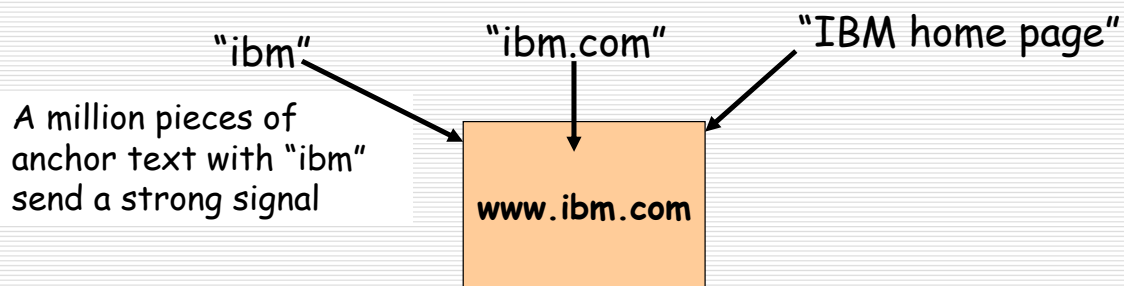
**Assumption 1:** A hyperlink between pages denotes author perceived relevance (quality signal)

**Assumption 2:** The anchor of the hyperlink describes the target page (textual context)

## Anchor Text

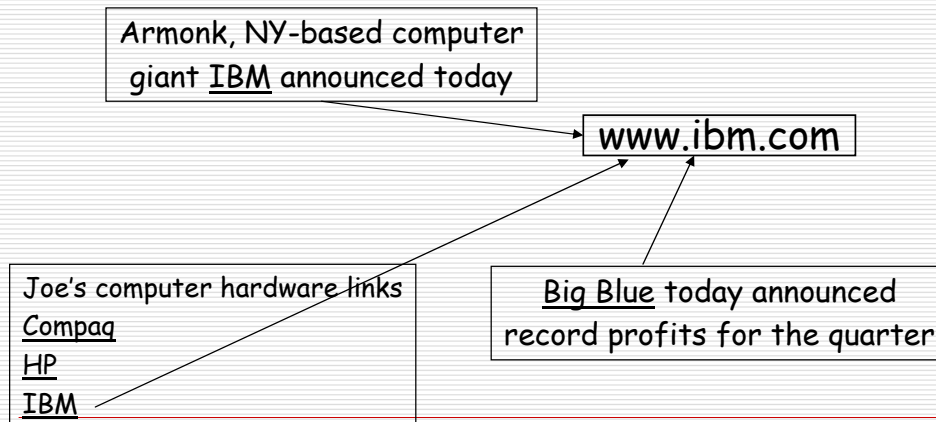
*WWW Worm* - McBryan [Mcbr94]

- For *ibm* how to distinguish between:
  - IBM's home page (mostly graphical)
  - IBM's copyright page (high term freq. for 'ibm')
  - Rival's spam page (arbitrarily high term freq.)



## Indexing anchor text

- When indexing a document  $D$ , include anchor text from links pointing to  $D$ .



## Indexing anchor text

- Can sometimes have unexpected side effects, e.g. derogatory phrases
- Can index anchor text with less weight.
- Other applications
  - Weighting/filtering links in the graph
    - HITS [Chak98], Hilltop [Bhar01]
  - Generating page descriptions from anchor text [Amit98, Amit00]

# Web Search after Google

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- Web Search Engines (WSEs) of the second generation (from 1998 onwards)
  - Identify relevance with **topic-relatedness and authoritativeness**
    - Independent by the particular format of the Web site
    - Relevance computation is more selective
- This has been possible by the development of **Link-based Ranking Schemes (LRSs)** algorithms which compute authoritativeness exploiting the hyperlink structure of the Web
- The Web can be seen as a network of recommendations, a **social network**. Social networks analysis has been applied in many contexts in the past, including epidemiology, espionage and scientific production

# Spam Web Sites

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- Spam Web Sites (SWSs) are Web pages designed to manipulate WSE ranking schemes, generally for commercial purposes
  - First Generation WSEs
    - Including deceptive self-description in the HTML META tag
    - Including "invisible words" (i.e. displayed in the same color as the background) or words typeset in tiny fonts, in order to deceive tfidf-based ranking schemes
  - Second Generation WSEs
    - LRSs would seem to be more robust, since SWSs are not authoritative, but naive LRSs may be fooled by artificially conferring authority onto SWSs
    - Adversarial IR to outwit companies specialized in promoting the rank of their customer (adaptive "enemies")

# LRSS and Bibliometrics

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- LRSSs leverage on the body of literature within bibliometrics, the 80-years-old science of the **quantitative analysis of scientific literature**
- **Bibliometrics** studies the quality of scientific papers, journals, etc., in terms of their impact factors (IFs), i.e. a measure of the impact that it has had, obtained through a quantitative analysis of the bibliographic citations to it
- Many results are **directly applicable** by observing that a hyperlink from page  $p_i$  to page  $p_j$  can be seen as a bibliographic reference to paper  $p_j$  included in the bibliography of paper  $p_i$

## Link-based Ranking Systems (LRSSs)

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- LRSSs rank a "base set" BS of Web pages
- Depending on what BS is, we have:
  - **Query Dependent LRSSs** rank a set of Web pages that have previously been identified as being topic-related with the query
    - Based on both topic-relatedness and authoritativeness
    - Must be computed on-line
    - Best known algorithm: HITS[Kleinberg98] (Clever WSE)
  - **Query Independent LRSSs**, in principle, rank the entire Web
    - Only based on authoritativeness
    - Can be computed off-line
    - At query time, it must be merged in some way with a query-dependent ranking based on topic-relatedness
    - Best known algorithm: PageRank[Brin&Page98] (Google WSE)

# LRSSs

- Preliminary steps to all LRSs are
  1. Identification of BS (necessary for QD LRSs only)
  2. The generation of the hyperlink graph  $G=\langle P, E \rangle$
- In Step 1, HITS obtains a base set BS of pages (loosely) topic-related to the query in the following way:
  - The query is fed to a standard text search system, and BS is initiated to a 'root set' consisting of the k top-ranked pages
  - All the pages pointing to pages in BS, and all the pages pointed to pages of BS, are added to BS
- Step 2 is obtained by considering all pages in BS as nodes in P, and all hyperlinks between pages of BS as edges in E, after discarding
  - 'nepotistic' hyperlinks (internal to the Web site)
  - 'duplicate' hyperlinks (only one link for any pair  $\langle p_i, p_j \rangle$ )
  - 'self-loops' (links from  $p_i$  to  $p_i$ )

# Adjacency Matrix

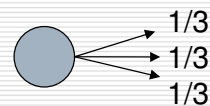
- The input to any LRS is thus a  $|BS| \times |BS|$  adjacency matrix  $W$  such that
$$W[i,j]=1 \text{ iif there is a hyperlink from page } p_i \text{ to } p_j$$
- The output of any LRS is a vector  $a=[a_1, \dots, a_{|BS|}]$  where  $a_i$  is the authoritativeness of page  $p_i$
- Backward Neighbors,  $B(j)=\{p_i \mid W[i,j]=1\}$
- Forward Neighbors,  $F(i)=\{p_j \mid W[i,j]=1\}$

# The InDegree Algorithm

- ❑ The InDegree algorithm [Marchiori97], consists in identifying the authoritativeness  $a_i$  of a page  $p_i$  with the in-degree of  $p_i$ , i.e.  $|B(i)|$
- ❑ It corresponds to ranking Web pages according to their 'popularity' ('visibility')
- ❑ In matrix notation  $a = W^T \cdot 1$
- ❑ Main weakness: only the quantity of backward links, and not their quality, matters
- ❑ It can be fooled easily by SWSs. To promote a page  $p_s$ , they only need to set up lots of dummy pages  $p_1, \dots, p_k$ , containing pointers to  $p_s$
- ❑ Not used in any current-day WSE

# Pagerank scoring

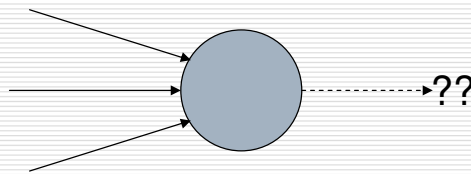
- ❑ Imagine a browser doing a random walk on web pages:
  - Start at a random page
  - At each step, go out of the current page along one of the links on that page, equiprobably
- ❑ "In the steady state" each page has a long-term visit rate - use this as the page's score.



## Not quite enough

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- ❑ The web is full of dead-ends.
  - Random walk can get stuck in dead-ends.
  - Makes no sense to talk about long-term visit rates.



## Teleporting

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- ❑ At a dead end, jump to a random web page.
- ❑ At any non-dead end, with probability 10%, jump to a random web page.
  - With remaining probability (90%), go out on a random link.
  - 10% - a parameter.



## Result of teleporting

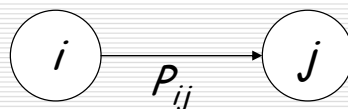
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- Now cannot get stuck locally.
- There is a long-term rate at which any page is visited
- How do we compute this visit rate?

## Markov chains

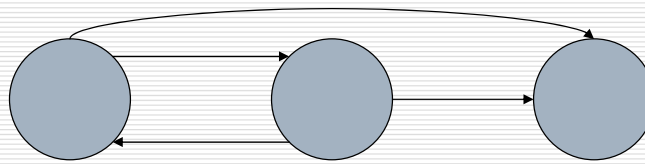
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- A Markov chain consists of  $n$  states, plus an  $n \times n$  transition probability matrix  $P$ .
- At each step, we are in exactly one of the states.
- For  $1 \leq i, j \leq n$ , the matrix entry  $P_{ij}$  tells us the probability of  $j$  being the next state, given we are currently in state  $i$ .



# Markov chains

- Clearly, for all  $i$ ,  $\sum_j P_{ij} = 1$
- Markov chains are abstractions of random walks.
- *Exercise:* represent the teleporting random walk from 3 slides ago as a Markov chain, for this case:



# Ergodic Markov chains

- A Markov chain is **ergodic** if
  - you have a path from any state to any other
  - you can be in any state at every time step, with non-zero probability.
- For any ergodic Markov chain, there is a **unique** long-term visit rate for each state.
  - *Steady-state distribution.*
- Over a long time-period, we visit each state in proportion to this rate.
- It doesn't matter where we start.

## Probability vectors

- A probability (row) vector  $\mathbf{x} = (x_1, \dots, x_n)$  tells us where the walk is at any point.
- E.g.,  $(\underset{1}{000}\dots\underset{i}{1}\dots\underset{n}{000})$  means we're in state  $i$ .

More generally, the vector  $\mathbf{x} = (x_1, \dots, x_n)$  means the walk is in state  $i$  with probability  $x_i$ .

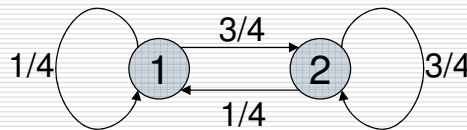
$$\sum_i x_i = 1$$

## Change in probability vector

- If the probability vector is  $\mathbf{x} = (x_1, \dots, x_n)$  at this step, what is it at the next step?
- Recall that row  $i$  of the transition prob. Matrix  $P$  tells us where we go next from state  $i$ .
- So from  $\mathbf{x}$ , our next state is distributed as  $\mathbf{x}P$ .

## Steady state example

- The steady state looks like a vector of probabilities  $\mathbf{a} = (a_1, \dots, a_n)$ :
  - $a_i$  is the probability that we are in state  $i$ .



For this example,  $a_1=1/4$  and  $a_2=3/4$ .

## How do we compute this vector?

- Let  $\mathbf{a} = (a_1, \dots, a_n)$  denote the row vector of steady-state probabilities.
- If our current position is described by  $\mathbf{a}$ , then the next step is distributed as  $\mathbf{aP}$ .
- Whenever  $\mathbf{a}$  is the steady state, it should be  $\mathbf{a}=\mathbf{aP}$ .
- Solving this matrix equation gives us  $\mathbf{a}$ .
  - So  $\mathbf{a}$  is the (left) eigenvector for  $\mathbf{P}$ .
  - (Corresponds to the "principal" eigenvector of  $\mathbf{P}$  with the largest eigenvalue.)
  - Transition probability matrices always have largest eigenvalue 1.

## One way of computing $\mathbf{a}$

- Recall, regardless of where we start, we eventually reach the steady state  $\mathbf{a}$ .
- Start with any distribution (say  $\mathbf{x}=(10\dots 0)$ ).
- After one step, we're at  $\mathbf{xP}$ ;
- After two steps at  $\mathbf{xP}^2$ , then  $\mathbf{xP}^3$  and so on.
- "Eventually" means for "large"  $k$ ,  $\mathbf{xP}^k = \mathbf{a}$ .
- Algorithm: multiply  $\mathbf{x}$  by increasing powers of  $\mathbf{P}$  until the product looks stable.
- Strict convergence is not necessary;
  - [Brin&Page98] reports acceptable convergence on 322M nodes in about 50 iterations

## Pagerank summary

- Preprocessing:
  - Given graph of links, build matrix  $\mathbf{P}$ .
  - From it compute  $\mathbf{a}$ .
  - The entry  $a_i$  is a number between 0 and 1: the pagerank of page  $i$ .
- Query processing:
  - Retrieve pages meeting query.
  - Rank them by their pagerank.
  - Order is *query-independent*.

## Topic Specific Pagerank [Have02]

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- Conceptually, we use a random surfer who teleports, with say 10% probability, using the following rule:
  - Selects a category (say, one of the 16 top level ODP categories) based on a query & user-specific distribution over the categories
  - Teleport to a page uniformly at random within the chosen category
- Sounds hard to implement: can't compute PageRank at query time!

## Topic Specific Pagerank [Have02]

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- Implementation
  - **offline:** Compute pagerank distributions wrt to *individual* categories  
Query independent model as before  
Each page has multiple pagerank scores - one for each ODP category, with teleportation only to that category
  - **online:** Distribution of weights over categories computed by query context classification  
Generate a dynamic pagerank score for each page - weighted sum of category-specific pageranks

# Considerations on PageRank

- ❑ The ranking returned by PageRank can be used for doing prioritized crawling
- ❑ Without the teleporting factor, PageRank would be uncrackable by spammers
- ❑ The (undisclosed) ranking formula used by Google nowadays is a complex recipe (PageRank is the most important ingredient). Other ingredients include:
  - Text in the page
  - Anchor text
  - Query term proximity
  - URL length

# HITS (Klimberg98)

- ❑ HITS may be seen as a modification of InDegree where a companion notion of the authority value (the hub value) is introduced.
- ❑ **Authority Value**  $a_i$  of  $p_i$  (how authoritative  $p_i$  is, 'seminal papers')
- ❑ **Hub Value**  $h_i$  of  $p_i$  (how good  $p_i$  is helping the user in locating authoritative pages, 'survey papers')
- ❑ They are defined in a mutual recursive manner
  - A page is a good hub when it points to many good authoritative pages  $h_i = \sum_{j \in F(i)} a_j$
  - A page is a good authority when it is pointed by many good hubs  $a_i = \sum_{j \in B(i)} h_j$

# Equations

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- Recasting equations in a matrix-vector form, we have
  - $h \leftarrow W a$
  - $a \leftarrow W^T h$
- Substituting these into one another, we obtain
  - $h = W W^T h$
  - $a = W^T W a$
- Eigenvectors equations!

# Considerations

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- The iterative updates, if scaled by an appropriate eigenvalues, are equivalent to the power iteration method for computing the eigenvectors of  $W W^T$  and  $W^T W$  respectively
- Thus the steady state is determined by the entries in  $W$  and hence the structure of the graph
- In computing these eigenvectors entries, we are not restricted to use the power iteration method



# Problems

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- The problem of HITS is that it is easily spammable: in fact, a spammer wishing to promote a page  $p_s$  only needs to set up a page  $p_t$  that points to many known authorities and to  $p_s$

## A variant: HubAvg

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- A problem with HITS is that  $h_i$  monotonically grows not only with the authority, but also with the number  $|F(i)|$  of the forward neighbors of  $p_i$
- Thus, the best hub is the one which points to all pages in BS!
- The HubAvg algorithm [Borodin+05] views  $h_i$  as the average authority value of the forward neighbors of  $p_i$ 
  - $h_i = (\sum_{j \in F(i)} a_j) / |F(i)|$
  - $a_i = (\sum_{j \in B(i)} h_j)$

## A variant: HubAvg

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- It can be seen as a hybrid between HITS and PageRank
  - Authority and hubs to every page
  - Subdivides the hub score of a page amongst its forward neighbors
- Fairly easy to spam, although slightly more difficult than HITS